

# IT Service Management

Are you managing your IT resources and services effectively? Let MyIntellects implement solutions for IT Service Management in your organization. IT Service Management is a discipline for managing large-scale information technology (IT) systems, philosophically centered on the customer's perspective of IT's contribution to the business. IT Service Management stands in deliberate contrast to technology-centered approaches to IT management and business interaction in that IT Service Management links business performance metrics to its IT infrastructure components.

As IT becomes more and more critical in today's business processes, strategies and solutions for effective IT Service Management has become indispensable in any organization.

Related solutions include:

- Service Support
  
- Service Desk
- Incident Management
- Problem Management
- Configuration Management
- Change Management
- Release Management
  
- Service Delivery
  
- Service Level Management
- Capacity Management
- IT Service Continuity Management
- Availability Management
- Financial Management for IT Services

- ICT Infrastructure Management
- Design and Planning
- Deployment and Management
- Operations Management
- Technical Support